

**UNITED STATES DEPARTMENT OF THE INTERIOR NATIONAL
PARK SERVICE
PERIODIC CONCESSION EVALUATION REPORT
(Supplementary Interpretive Services) – Standard No. XI**

FORM 10-611 (Rev. 6/82)

Concid#:		Name of Concessioner:	
Region:		Facility/Service:	
Year of Evaluation:			

NOTICE TO CONCESSIONER: The elements (X) below were found deficient this date and must be corrected by the date(s) specified below. Failure to make correction(s) within the date(s) specified will result in downgrading the initial rating and may result in an unsatisfactory rating which may affect your

ELEMENTS/CLASSIFICATION
Check (Box) in space provided - applicable elements (APP.)
Check (Box) in space provided - those which are deficient (DEF.)

Element A. FACILITY EXTERIOR				Element F. MEDIA		Element G. OTHER			
		APP.	DEF.			APP.	DEF.		
1.	Structure Condition (B)					17.	Exhibits (B)		
2.	Grounds (B)					18.	Audiovisual Program & Equipment (B)		
3.	Public Signs (C)					19.	Publications (B)		
4.	Garbage and Trash (B)					20.	Media and Content (B)		
Element B. FACILITY INTERIOR						21.	Communicating Effectively (B)		
		APP.	DEF.	22.	Culture or Role Presentations (B)				
5.	Public Restrooms (A)					23.	Costuming (C)		
6.	Public Signs (C)					Element G. OTHER			
7.	Public & Other Areas (B)								
Element C. OPERATIONAL						24.	Vending (B)		
		APP.	DEF.	25.	Beverage Container Guidelines (B)				
8.	Employee Performance (A)								
9.	Employee Attitude (A)								
10.	Employee Appearance (A)								
Element D. RATES									
		APP.	DEF.						
11.	Authorized Rates (A)								
Element E. INTERPRETIVE OPERATIONS									
		APP.	DEF.						
12.	Program Content (B)								
13.	Program Presentation (B)								
14.	Advertising (B)								
15.	Public Safety (A)								
16.	Attendance (B)								
ITEM #	EVALUATION OBSERVATION							CORRECTED BY (Date)	CORRECTED BY (Date)
EVALUATION DATE	# OF OBSERVATIONS BY CLASSIFICATIONS				NUMERIC PERIODIC RATING	NPS EVALUATOR SIGNATURE	CONCESSIONER SIGNATURE		
INITIAL	A	B	C		Preliminary				
FOLLOW-UP									
					Final				
REMARKS:									